

**Comparing Agency Performance** FDI International Training Seminar

1. 1. 11. 11.



How Many IPA's In the World?



## More than 15,000 IPAs in the world





**Global Greenfield FDI** 



2017

#### Total greenfield projects 14,000\*

## Total investments value 571 billion\*



Indicates estimates
 Source: Conway Analytics

#### Shrinking Landscape?



Global flows of FDI fell by 16% in 2017 to an estimated \$1.52 trillion, down \$1.81 trillion in 2016.

#### Who Suffered Most?



In 2017 FDI into Europe was down -27%, while North America dropped -33%.



How Many Make the Same Claims?



Conway researchers studied more than 10% of all the IPAs in the world to determine how often they make the same claims about their regions, and to classify the types of claims they make.

A lot of you are saying the same things!



#### IPAs frequently make the same claims about having "the best":

- Workforce
- Strategic Locations & Market Access
- Political & Economic Stability
- Tax & Regulatory Environments
- Infrastructure
- Operating Costs
- Economic Conditions
- Social Conditions
- Financial Incentives



<b>Claims About:</b>	% of IPAs Making Claim
Work Force	70%
Location	<mark>76%</mark>
Stability	27%
Taxes & Regulations	55%
Infrastructure	71%
<b>Operating Costs</b>	33%
Economic Conditions	7%
Social Conditions	52%
Financial Incentives	47%



**Examples:** educated, skilled, multilingual, large, youthful, etc...

Region	% Making Work Force Claims
North America	<mark>78%</mark>
Latin America & Caribbean	66%
Africa	49%
Middle East	56%
Western Europe	<mark>77%</mark>
Eastern Europe	<mark>88%</mark>
Central Asia	70%
South Asia	64%
Australasia	73%



**Examples:** strategic location, market access, biodiversity, abundant natural resources, etc...

Region	% Making Location Claims
North America	72%
Latin America & Caribbean	71%
Africa	<mark>81%</mark>
Middle East	<mark>88%</mark>
Western Europe	64%
Eastern Europe	<mark>79%</mark>
Central Asia	<mark>80%</mark>
South Asia	<mark>77%</mark>
Australasia	<mark>93%</mark>



## **Examples:** politically stable, economically stable, war-free, etc...

Region	% Making Stability Claims
North America	7%
Latin America & Caribbean	29%
Africa	55%
Middle East	14%
Western Europe	21%
Eastern Europe	28%
Central Asia	60%
South Asia	27%
Australasia	<mark>78%</mark>



**Examples:** low taxes, tax incentives provided, member of trade agreement(s), investment friendly regulatory environment, etc...

Region	% Making Tax & Regulation Claims
North America	63%
Latin America & Caribbean	43%
Africa	58%
Middle East	37%
Western Europe	31%
Eastern Europe	70%
Central Asia	<mark>100%</mark>
South Asia	64%
Australasia	<mark>85%</mark>



**Examples:** access to ports, roads, airports, specialized infrastructure, advanced technological infrastructure, etc...

Region	% Making Infrastructure Claims
North America	70%
Latin America & Caribbean	70%
Africa	52%
Middle East	61%
Western Europe	<mark>81%</mark>
Eastern Europe	<mark>81%</mark>
Central Asia	60%
South Asia	68%
Australasia	<mark>90%</mark>



**Examples:** low labor costs, low utility costs, advantageous exchange rate, etc...

Region	% Making Operating Cost Claims
North America	43%
Latin America & Caribbean	24%
Africa	30%
Middle East	21%
Western Europe	31%
Eastern Europe	40%
Central Asia	60%
South Asia	9%
Australasia	38%



**Examples:** low inflation, low unemployment, low levels of debt, etc...

Region	% Making Economic Condition Claims
North America	6%
Latin America & Caribbean	1%
Africa	6%
Middle East	4%
Western Europe	8%
Eastern Europe	2%
Central Asia	10%
South Asia	14%
Australasia	25%



**Examples:** good quality of life, access to quality healthcare, great place to live, etc...

Region	% Making Social Condition Claims
North America	69%
Latin America & Caribbean	32%
Africa	19%
Middle East	49%
Western Europe	<mark>77%</mark>
Eastern Europe	44%
Central Asia	30%
South Asia	18%
Australasia	58%



**Examples:** grants, workforce development programs, public financing options, etc...

Region	% Making Financial Incentive Claims
North America	<mark>75%</mark>
Latin America & Caribbean	24%
Africa	9%
Middle East	11%
Western Europe	48%
Eastern Europe	72%
Central Asia	50%
South Asia	36%
Australasia	73%







#### Singapore: Asia's Aerospace Hub

#### At a Glance

Singapore has achieved a strong reputation as a global air hub. With over 450 accolades, Changi Airport is widely recognised as one of the world's best international airports. Singapore Airlines is also one of the top airlines in the world. Building on our strengths as an air hub, Singapore has developed a leading aerospace industry that includes maintenance, repair and overhaul (MRO), manufacturing and other aerospace-related services. In 2013, our industry achieved a record output of over \$\$8.7 billion, and employed over 19,800 workers<sup>1</sup>.

Today, there are over 100 aerospace companies in Singapore. We possess noseto-tail capabilities that include airframe maintenance, engine overhaul, structural and avionics systems repair, as well as aircraft modifications and conversion. These core competencies, coupled with our commitment to quality and safety, have made Singapore a recognised one-stop solutions provider for airlines' maintenance and repair needs. Besides MRO, leading aerospace OEMs and suppliers also carry out a variety of manufacturing activities here. These companies look to Singapore for our focus on science and engineering education and respect for intellectual property. Products manufactured in Singapore include avionics computers, engine fan blades, auxiliary power unit gearboxes, engine casings, engine gears, engine bleed valves, electrical power systems and galley equipment.

Aerospace-related R&D in Singapore has grown significantly over the past few years. The vibrant aerospace R&D landscape in Singapore allows companies to leverage industry-inclined research institutes and universities as well as a growing pool of research talent to enhance their manufacturing and MRO activities through innovation.



Source: EDB Research and Statistics Unit

#### Malaysia to develop Asia's first aerospace hub



KUALA LUMPUR, Dec 12 — The sky is the new frontier for Malaysia with plans by the Malaysian Investment Development Authority (MIDA) to bring in global expertise to develop the country into Asia's first-ever aerospace hub.

Though the industry is still relatively small - contributing some RM2.8

billion in approved investments over the first nine months of 2013 - the investment authority believes Malaysia is well positioned to pursue the lofty goal.

MIDA chief executive Datuk Noharuddin Nordin said there is currently no country in Asia that can claim to be an aerospace hub despite increased air traffic in the region due to strong growth in international tourist arrivals in recent years.

"Malaysia is very strong in MRO (maintenance, repair and overhaul). We are among the strongest in Asia in the sub-sector," he said today at a press conference.

"For MRO, we've got a lot of major players who have set up operations at Subang airport's old runway. We have GE, Airbus, everyone is here. What we want to do is complete the ecosystem," he added.

#### Thailand Emerges as a Leading Regional Aerospace Hub

BANGKOK, Sept. 3, 2013 /PRNewswire/ -- Just 10 years after Thailand's government

announced a new investment and incentives policy with the goal to position the nation as a premier aviation hub, the country has quickly become a full-service, high-quality leader in the aerospace industry. Today the aerospace industry contributes approximately \$25.5 billion -- 9 percent of the Thai GDP -- to the economy. The country not only serves major aerospace companies in the areas of aircraft parts production and components manufacturing, but it also provides other functions including maintenance, air transport services, ground-based infrastructure, supply chain activities and other related business areas.

Leading aviation companies such as General Electric Co., Rolls-Royce Co., Michelin, Senior Plc, Triumph Group, Chromalloy, Ducommun Incorporated, Aeroworks, Eurocopter, Driessen and Minebea currently have operations in Thailand, and this sector will continue to grow.

#### Industry Buzzwords



## Most Use the Same Messaging!

#### ...with the same messages



**Strategic** Business Location Between Europe, the Middle East and Russia

#### Strategic located

at the heart of ASEAN, Malaysia offers a gateway to a regional market of over 600 million people

**Invest in MALAYSIA** 



#### Why Bahrain? A strategic location

Bahrain is the natural gateway to the Gulf



MINISTRY OF ECONOMY OF THE REPUBLIC OF BELARUS

#### WHY INVEST IN BELARUS



#### 1. Strategically advantageous location

Possibility to efficiently serve the most high-capacity and quick growing target markets



#### FIVE REASONS TO INVEST IN BRAZIL



Booming consumer's market



Strategic geographical position



Why Iraq

region

•

•



Good reception of foreigners / Quality of life



Biodiversity



Incentive policies

#### 0

- Overview of Yemen
- **•** Educated Workforce

across multiple sectors

Strategic Location
 Infrastructure

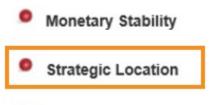
#### Why invest in El Salvador?

Superb strategic location - a gateway to the

Numerous green and brownfield opportunities

Unmet needs of a diverse domestic market

There are seven reasons that make El Salvador an attractive destination for investment:



Preferential Access to international markets

Same Messaging



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## **UKRAINE** OPEN FOR BUSINESS



#### Same Messaging























#### What Makes You Unique?



Everyone Jumps On The Same Industry Buzzwords! **Industry Buzzwords** 













SMART CITY ISLAMABAD



## smartcity barcelona

#### Shaikh Mohammad announces Smart City project to transform Dubai

Project to link city administration, public safety, education and health care sectors

## amsterdam Smart City

## India's push for 100 smart cities has tech firms scrambling for contracts

By Saritha Rai July 31, 2014, 3:20 PM PST // 🈏 SarithaRai

As India looks to build smart cities to boost economic development, global tech firms, including IBM and Cisco, vie for a slice of the action.



#### China is keen to build Smart Cities and the industry will enjoy more policy and investment support

China has about 500 smart city pilot projects, the highest in the world. The country aims to nurture 100 new smart cities from 2016 to 2020

Updated: Feb 20, 2018, 04.44 PM IST





#### Bulgaria Backs New Chinese

#### 'Smart City' Near Sofia

The large-scale Saint Sofia development which is being implemented by Chinese-owned company Bulgarian Development Holdings Limited, BDHL., will benefit from a number of state-guaranteed incentives for a three-year-project. The total amount of investment is planned to reach around (around 750 million euros), creating 1,850 new jobs.

August 9, 2017, Wednesday

#### Who Cares?







Conway surveyed hundreds of corporate investors and site consultants.

- 0% said a "Smart City" designation was a "critical" location factor.
- Only 9% said "Smart City" was an "important" location factor.



There is no universally accepted definition of a smart city. It means different things to different people, and varies from city to city and country to country.

A smart city would have a different connotation in India than, say, Europe. Even just within India, there is <u>no one way</u> of defining a smart city.

So what are you advertising?

#### **Boastful Claims**



IPA's Across The World Make Bold, Often Unsubstantiated Claims.



## INVESTE SÃO PAULO

Agência Paulista de Promoção de Investimentos e Competitividade

Number 1 state in Brazil Number 1 in economic development Number 1 in consumer market Number 1 in strategic location Number 1 in infrastructure Number 1 in infrastructure Number 1 in human capital Number 1 in innovation Number 1 in quality of life Number 1 for funding sources Number 1 in incentive policies Number 1 in tourism and events

## **Bold Claims: Best Place for Business**



# "The World's Best Country to Do Business"







The number one place in the world to start a business



# **North Rhine-Westphalia**



# THE BEST INVESTMENT LOCATION IN GERMANY!



# GHANA

The best place to do business in West Africa

# **INVEST IN MACEDONIA** New Business Heaven in Europe

10%\*

✓ LOWEST FLAT TAX ON PROFIT
 ✓ LOWEST FLAT TAX ON INCOME
 ✓ TAX ON REINVESTED PROFIT
 ✓ FAST COMPANY REGISTRATION
 ✓ ABUNDANT & COMPETITIVE LABOR
 ✓ FREE ACCESS TO LARGE MARKET
 ✓ MACROECONOMIC STABILITY
 ✓ EXCELLENT INFRASTRUCTURE
 ✓ EU & NATO CANDIDATE COUNTRY

10%\* 0% 4 hours €370/mo average gross salary 650 million customers\*\* 3.1% inflation Wi-Fi country







# GOVERNMENT

The Republic of Angola is governed by a multi-party democracy.

The first Constitution of the country was drawn up in 1975, when the country became an independent state and was first reviewed in 1992. The official document of the Constitution was updated in 2010.

After about 30 years of civil war that ended in April 2002, Angola is now one of the States of the African continent with more political stability. The country was ranked by the Business Monitor International, among 10 countries evaluated, as the 2<sup>nd</sup> African state with the best political risk index.

The Angolan government acts through 33 ministries organized into four main lines of action: State administration, infrastructure, Production and Social Sector.

The World Bank continues to rank Angola in the **bottom 1/3** for political stability and absence of violence/terrorism, and *The Economist* has labeled them a **"very high risk"** country for political instability and social unrest.



In our survey of corporate decision-makers and site consultants, the one key thing they said they looked for over and over again is:



Nearly every one said they paid little attention to the bold claims if there wasn't easily accessible data to back them up.

## **Workforce Statistics**



INVEST IN HOLLAND

▲ CONTACT US Q SEARCH P NEWS = MENU



Home - Workforce

#### Highly Skilled, Productive and Multilingual Workforce

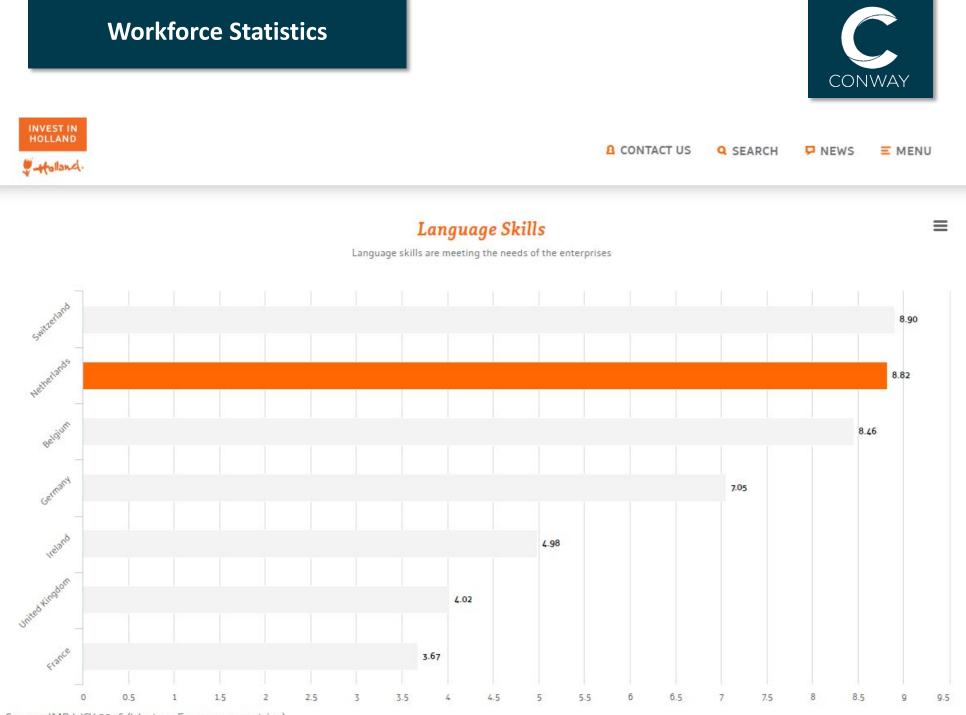
Very few places in Europe compare to the Netherlands for sheer volume of highly educated and skilled workers. The Dutch higher education system graduates a steady stream of quality candidates with the skills and attitudes to meet today's business demands. Plus, 90% of the Dutch population is fluent in English—the primary business language in the Netherlands—and a higher percentage speaks German and French than their counterparts elsewhere.

A model of efficiency and dedication, the Dutch workforce sets the pace for European productivity in a wide range of capabilities—from entry level to senior executive. Very little time is lost to labor disputes or labor relations compared with Europe as a whole and the cost of labor is highly competitive.

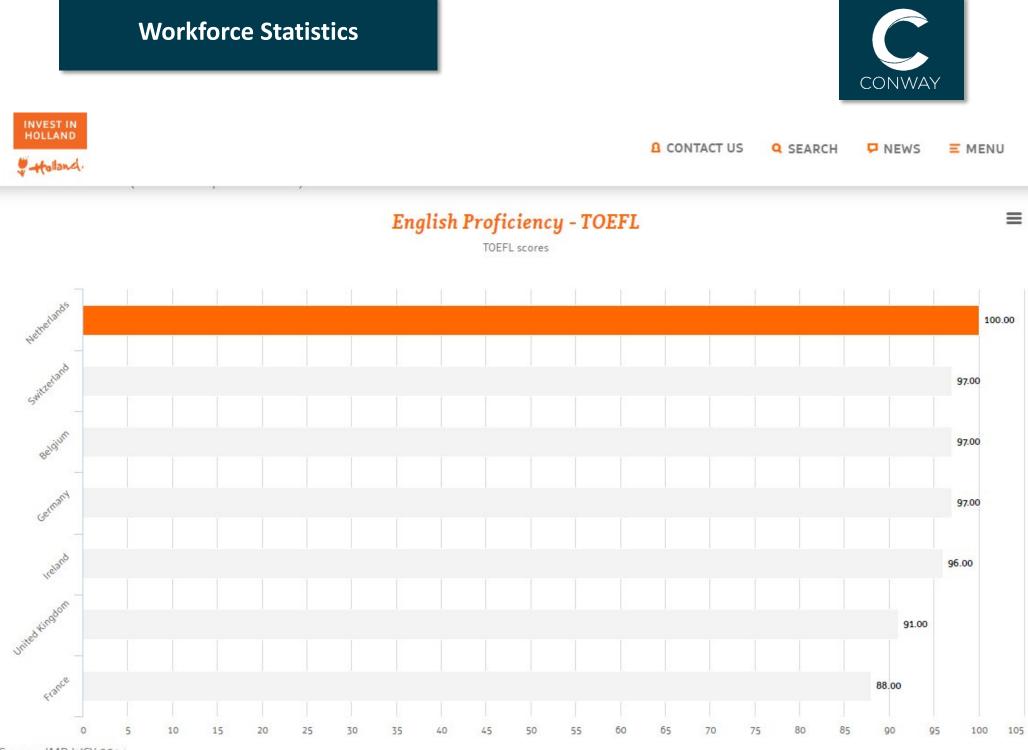
#### Labor Market

The Dutch labor market is comprised of highly skilled, multilingual, business-savvy workers ready to meet the demands of international business needs. " Labor relations and government relations are constructive and pragmatic in the Netherlands."

> Marcel Smits CFO, Cargill



Source: IMD WCY 2016 (Western European countries)



Source: IMD WCY 2014



Source: IMD WCY 2016 (Western European countries)



#### Best Small Cities to Start a Business - WalletHub



Utah has 5 cities in the top 30! Size matters when choosing a city in which to launch a startup. As many veteran entrepreneurs — and failed startups — understand well, bigger is not always better. A city with a smaller population can offer a greater chance of success, depending on an entrepreneur's type of...



#### Utah #1 Economic Outlook – Rich States, Poor

States April 18 2017 - 1:38 pm *Accolades* 

April 18 2017 - 1:45 pm *Accolades* 

Utah is currently ranked 1st in the United States for its economic outlook. This is a forward-looking forecast based on the state's standing (equalweighted average) in 15 important state policy variables. Data reflect state and local rates and revenues and any effect of federal deductibility.





#### Utah #1 Best State for Employment - U.S. News March 13 2017 - 4:58 pm

🏆 Accolades

Employment holds 30 percent of the weight in ranking the Best States for economy. This subcategory evaluates three major metrics: unemployment rate, job growth and labor force participation rate. While the labor force participation rate measures the percentage that is either employed or actively looking for a job, the unemployment rate delves deeper to measure...



#### Utah No. 1 State for Business – 24/7 Wall Street February 17 2017 - 8:51 am

P Accolades

Utah is this year's best state for business. The state's labor market and regulatory climate are particularly business friendly compared to other states. Utah's working-age population is projected to grow by more than 20% between 2010 and 2020, far greater than the comparable projected growth nationwide of less than 5%. Businesses are constantly looking for...

## **Showcase Statistics**



CONTACT US

Invest in Ireland How we help Doing business here About IDA Ireland News



-6,785

11,842 199,877

Results 2016

-7,150

11,833

187,056

**Results 2015** 

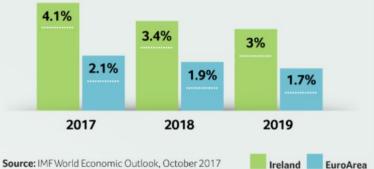
Job Losses

Total Employment

Net Jobs

#### Real GDP Growth Rate

National and International forecasts predict continued strong GDP growth into 2018.



#### FDI Continues to Grow Strongly

- In the face of global economic & political uncertainty Ireland remains a stable, competitive, secure, pro-business economy.
- Same high level of investments secured as this time last year at 114.
- Multinationals make a significant contribution to the Irish Economy;

10%	64%	80%	65%	€18.7bn	€5.5bn
of total Employment in Ireland (2016)	oFExports (2016)	of Corporation Tax (2015)	of RD&I Investment + 14,000 R&D staff (2015 & 2016)	annual spend in Irish Economy on payroll, materials and services (2015)	invested annually in capital projects (2015)

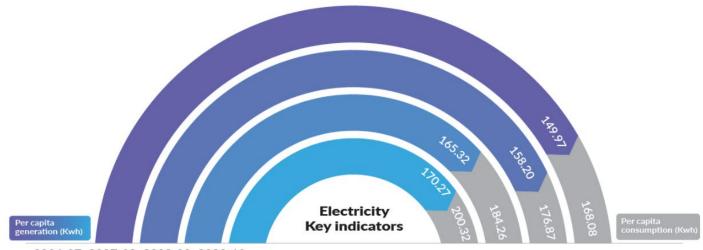
# **Update Your Data!**





Annual report 2009-10

Bangladesh Power Development Board



2006-07 2007-08 2008-09 2009-10



#### 

- Growing competition for all types of projects
- New and increasingly professional competitors
- Difficult to differentiate your location
- Strong stakeholder pressure to perform
- Greater demands from companies



"If you can't explain it simply, you don't understand it well enough."

-Albert Einstein

# **Know yourself**



# "The essence of genius is simplicity."

# -Stan Richards



# What are your unique Value Propositions

# Value Propositions:

- Describe your location's advantages to a potential investor from a particular sector.
- Differentiate the location and position it relative to its competitors.
- Provide a clear benefit to the company.
- Need to be clearly articulated, convincing and credible.
- Should ideally also contain a unique selling point (USP).
- Require in-depth knowledge of both target sectors and the location itself.

## How to Create a Value Proposition:

- Avoid generic formulations
- Focus on "benefits" rather than "features"
- Put statistics into context
- Highlight success stories and real examples
- Reflect sector knowledge and understanding of investment drivers



# **Best Practice**

DATA CENTER SITE PORTFOLIO         Image: state sta		<ul> <li>WHY SWEDEN?</li> <li>A. Low and reliable electricity prices</li> <li>Power supply is 100% green</li> <li>Extremely robust electricity grid &amp; infrastructure</li> <li>Power production surplus</li> </ul>	<ul> <li>Highlights</li> <li>The proposition is tailored to the needs of a clearly defined sector</li> <li>It reflects an</li> </ul>
POWER	CONNECTIVITY	5. Excellent communications infrastructure	understanding of that sector's
		<ul> <li>6. Attractive corporate, real estate and investment tax schemes</li> <li>7. Outstanding engineering and ICT skills</li> </ul>	<ul><li>requirements</li><li>It covers several points</li></ul>
		8. Favorable climate for free cooling	<ul> <li>It includes at least one USP</li> </ul>
		<ul> <li>9. Accelerated due diligence and site selection</li> <li>10. Security &amp; stability - political, economical, physical</li> </ul>	

#### **Feature Case Studies**



# **Creating Value: Copenhagen Capacity and Cisco**

#### Nov. 2012



Copenhagen Capacity finds article on Cisco's activities in the area of smart parking applications. Agency contacts company directly to set up a meeting.



Copenhagen

Cisco in San

Jose, CA with

the Mayor of

Copenhagen.

meeting with

the head of a

Targeted

project.

Capacity visits

January 2013



5 people from Cisco Global Smart City team visit Copenhagen for 2 days, meet all relevant stakeholders and develop a specific parking list of potential projects.

March 2013

#### Sept. – Dec. 2<u>013</u>



Two test projects are rolled out in Copenhagen (airport and central rail station).



Jan. – May. 2014

Copenhagen Capacity supports Cisco to negotiate MoU with three municipaliti-es and other stakeholders. MoU signed in May 2013.

#### May & Oct. 2014



Cisco's Chief Global Globalisation Officer visits Copenhagen to sign MoU and speak at Green Growth Forum (invited by Copenhagen Capacity).



(and

30th

video.

December 2014

CAPACITY

COPENHAGEN

Cisco features Copenhagen Copenhagen Capacity) in its anniversary promotional

Discussions about expanding Cisco's presece in Copenhagen and relationship with Copenhagen Capacity (e.g. joint events).

- **Results:**
- New highly skilled jobs (4 in 2013, 20 in 2014, 40 expected over the coming 2 vears)
  - Potential new investments by Cisco's partner companies
  - Promotion for Copenhagen as leading Smart City
  - Support for Copenhagen Capacity's activities

#### **Success Factors:**

- Targeted investment attraction in defined sector
- Creation of a focused and compelling value proposition
- Continuous, proactive engagement with multiple contacts and search for mutual benefit
- Long-term, relationship-based approach

#### Ongoing





In Conway's survey of of corporate investors and site consultants, these were the top five ways they said an IPA should get there attention:

- 1. A face-to-face meeting, either in their offices or at an event.
- **2.** Invitation to a site tour.
- **3.** Creative advertising/ promotional outreach.
- 4. A scheduled phone call with a clear agenda.
- **5.** Engage the research team.



In Conway's survey of of corporate investors and site consultants, these were the least effective ways get their attention:

- **1.** Unsolicited email blast.
- **2.** Unscheduled cold call(s).
- **3.** Mailings of standard promotional material.



# Be ready in advance with comprehensive and current data

Inventory of sites and buildings

Clearly defined process for getting a project up and running

• All requirements at every level of government (federal, state/provincial, local)

• Permits, meetings, approvals, certificates, etc.

 Have relevant case studies available for different types of facilities



# Clear explanation of infrastructure

- Transportation road, rail, water, air, ports, intermodals, etc.
- Utilities—gas, electric (including renewable source options), water, sewer, telecommunications - capacities and costs, including tap-in fees or other one-time costs.
- Comprehensive and clear guidance on all types of taxes or fees – have resources available such as local service providers who can answer questions about tax regimes and structures.
- Current and trend labor market data
  - Labor force size, participation, skills, demographics, etc.
  - Labor draw areas by wage level
  - Labor productivity by industry
  - Rates of turnover, tardiness, absenteeism by industry and occupation
  - Workforce development resources



# Incentives

- Easy to understand information about all types of assistance/inducements that may be available
  - Tax, financial, grants, workforce development, accelerated permitting, infrastructure, wage or other subsidies.
  - Note which programs are formula driven and which may be discretionary or negotiable.
  - Clear guidance on minimum project requirements and every step of the process required for each program and the likely timeline.
  - Clawback provisions
  - Compliance reporting requirements

Provide examples of a variety of projects and how programs were structured and the true value to the company.



- Be honest about strengths and weaknesses. Be prepared to clearly explain how weaknesses are being addressed and when the problems will be fixed.
- Be available and responsive. Follow up on requests for additional info as soon as possible, but ideally always within 24 hours.
  - Be culturally aware. Provide information in the style the audience will likely be most comfortable with. E.g., don't round numbers for Japanese owned companies, don't miss deadlines for German owned companies, don't trust Google Translate!

## **Be Culturally Aware**









# **Best Practices -- Advertising**

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CONTRACTO



"Good advertising doesn't just circulate information. It penetrates the public mind with desires and belief."

-Leo Burnett



\*From Mediaspace Solutions

**1.** Use a Powerful Headline **2.Don't Get Fancy 3. Your Ad Must Have a Unique Selling Proposition 4**. Get to the Point Fast **5.Get Over Yourself** 6. Tell The Reader What to Do

## **Promotion & Branding**

# CONWAY

# Follow your instincts: Invest in Germany.

Home to the father of the Quantum Theory, the inventors of the automobile, and the MP3 format – and the creator of your next big product? Germany's system of universities and innovation centers is the largest in Europe. Want to learn more about the Land of Ideas? claudia@investin.germany.com www.investin.germany.com



# Invest in Germany,

boys!

With one of the world's most secure business climates, a highly educated workforce, and a commitment to innovation, Germany provides you with the perfect climate for a successful business. Learn more about the Land of Ideas. claudia@invest-in-germany.com www.invest-in-germany.com



# Come on over to my place.

With one of the world's most improved business climates, Germany is the world champion in exports and Europe's leader in patenting new technologies. And yes, we'll make you breakfast in the morning. Want to learn more about the Land of Ideas? claudia@invest-in-germany.com www.invest-in-germany.com



**Promotion & Branding** 

# Follow your instincts:





Land of Ideas

# Come on over to my place.



## **Promotion & Branding**

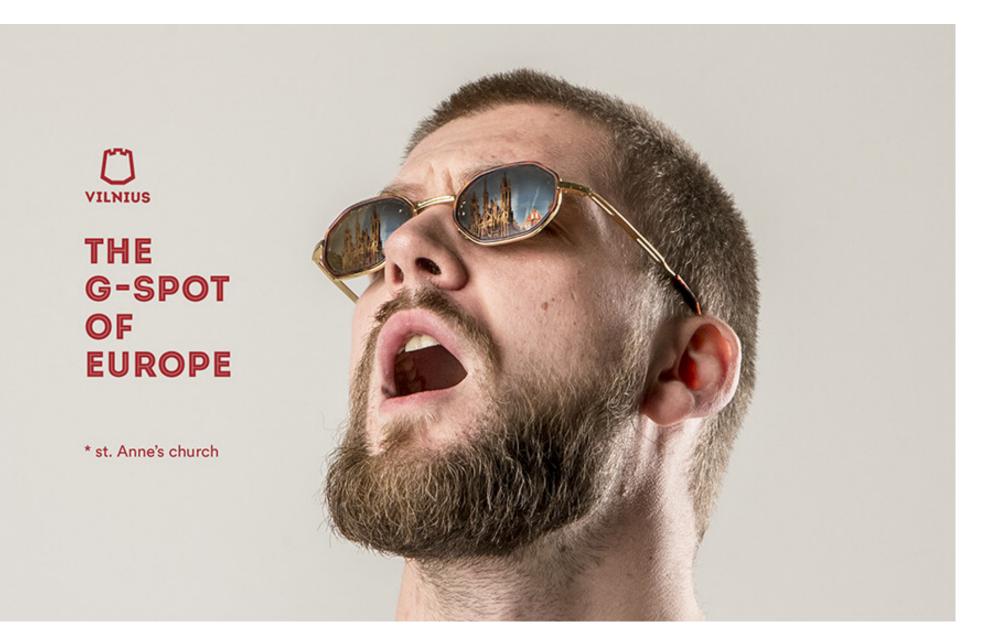


Nobody knows where it is, but when you find it it's amazing.

# VILNIUS, THE G-SPOT OF EUROPE

VILNIUS







## **Promotion & Branding (1956)**



look us over come on down and Come on down and look Memphis over. See 7 President's Island in the amazing new Memphis Harbor and Industrial Area. This \$50,000,000 development, within the city limits, is providing Memphis with a flood-free, current-free harbor on the Mississippi River with approximately 7,800 acres of level industrial sites having direct access to low-cost water transportation. All sites served directly by main line trackage. A modern Public River-Rail-Truck Terminal provides for transfer of cargo directly from barge to rail or truck. This is by far the greatest Memphis development of its kind on the entire Mississippi River. New Harbor It is part of the tremendous industrial development of and Memphis-which is now the largest distribution center in Industrial the South, and 10th largest in the nation. Write for full Area information to our Industrial Department.

MEMPHIS CHAMBER OF COMMERCE, Memphis, Tennessee



"It is not the critic who counts; not the one who point out how the bold stumble. The glory belongs to those, who, at the worst, if they fail, at least fail while daring greatly."

-Teddy Roosevelt











# **Keep it Simple**



# "The definition of genius is taking the complex and making it simple."

-Albert Einstein

# **Promotion & Branding (2008)**





## Invest in Korea Where technology leads.

#### Korea is World's No.1 in

DRAM and Flash Memory market share LCD, PDP and OLED display production and market share Introducing commercial WiBro, s-DMB, t-DMB services The Digital Opportunity Index for 3 consecutive years www.investkorea.org





# **Promotion & Branding (2012)**



# YOUR NEXT BIG IDEA

62% OF ONTARIO'S WORKERS HAVE A POST-SECONDARY EDUCATION The highest percentage in the G7

> 50% REDUCTION IN R&D COSTS Ontario's R&D incentives are among the most generous in the world

26.5% CORPORATE TAX RATE Ontario's combined provincial/federal corporate tax rate is lower than the U.S. federal/state average. Since 2010, It's dropped 5.5 points to 26.5%

> Ontario, Canada is a dynamic growth engine where new thinking and ideas flourish, with pioneering and creative people who are tackling today's challenges. You need to be where growth is happening. Make Ontario your next big idea.

### YourNextBigIdea.ca



Write in \$79 for free info.

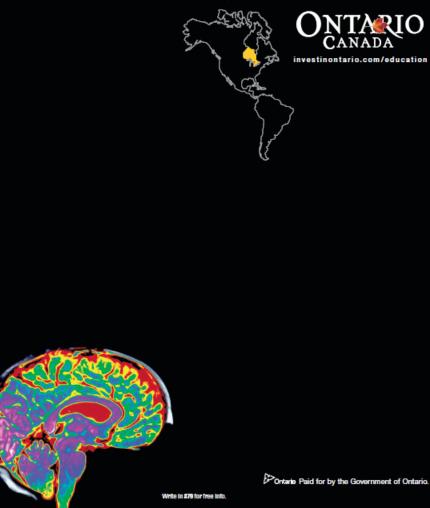
ONTARIO

## **Promotion & Branding (2010)**



### ONE NATURAL RESOURCE IN ONTARIO'S NORTH IS MINED MORE THAN ANY OTHER. Innovative industries

have been unearthing talent in Ontario's North for decades, and have polished it into a highly skilled workforce – over 55% has a post-secondary education. In fact, the 2009 World Competitiveness Yearbook ranks our education system ahead of Japan and the U.S. in its ability to meet the needs of a competitive economy. And competitive we are, in fields as diverse as IT, aerospace, biotechnology and alternative energy. Brainpower is a renewable resource too, as the three universities and six colleges of Ontario's North produce a steady supply of graduates every year in mathematics, engineering and sciences. Put our minds to work for you. **The world works here.** 



## **Promotion & Branding (2009)**

# Nottingham

A top European city for science technology, innovation and creativity. Be radical, be bold, dare to be <u>different</u>.

Nottingham's inward investment team has the experience and expertise to deliver the perfect solution to your business requirements.

#### Nottingham

Is one of England's eight Core Cities
Has an economy worth £11.2 billion
Is home to over 50 regional and national business headquarters
Is one of the UK's six Science Cities
Will see 3.5 billion invested in ambitious developments over the next 10 years
Just 90 minutes to London by train and under 5 hour's to Paris
More than three million people live within an hours drive of the City

#### Prime location

- Cost effective business premises
- Competitive labour costs
- Coveted universities
- World-class public transport







Invest in Nottingham T +44 (0)115 915 5381 E enquiries@investinnottingham.co.uk www.investinnottingham.co.uk







## **Promotion & Branding (2013)**



# HubstartParis A

GATEWAY TO BUSINESS, LINK TO THE WORLD

#### WELCOME TO THE GREATER ROISSY AREA, the most vibrant and fastest growing regional economy in Europe

- Unique location just 15 miles north of Paris
- World leading Paris-Charles de Gaulle
   and Paris-Le Bourget airports
- Europe's largest hub with Air France-KLM, FedEx and Air Post
- The most affordable and accessible real estate
   of all the airport regions in Europe
- Impressive list of business parks and real estate investment projects
- International renowned trade shows, etc.

HUBSTART PARIS®, THE ALLIANCE TO MARKET GREATER ROISSY AND TO WELCOME INTERNATIONAL INVESTORS

Hubstart Paris<sup>®</sup> is a non-profit alliance in charge of the international promotion of Greater Roissy, the area surrounding the Paris-Charles de Gaulle international airport.

We offer a wide range of free confidential and bespoke services to companies seeking to expand, move to or set up their business in the Greater Roissy area. We provide all the information and support required to assist your business and to maximize its potential in the Paris Region, in France and in Europe.

> E-mail: contact@hubstart-paris.com web: www.hubstart-paris.com

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# FLORIDA -THE PERFECT CLIMATES



#### **PEOPLE POWER**

The strength of Florida's workforce lies not just in numbers, but also in depth and diversity. Florida's nationally renowned universities are producing some of the best-prepared graduates in the country and high-tech industries continue to attract educated, innovative talent. So the future of Florida's workforce looks even brighter. the U.S. with a highly skilled workforce of 9 million, Florida is an economic super-state. Hot on the heels of California, Texas and New York in terms of size. And gaining. Fast. In fact, Florida's \$777-billion GDP ranks higher than that of Switzerland, Saudi Arabia and Argentina. Florida has been known for its wonderful weather and thrilling theme parks. But what business opinion leaders and corporate executives across the country are already discovering is what the rest of the world is about to

As the 4th largest economy in

Florida is powerful, diverse and business-friendly.

find out.

And the momentum is building. Florida's population now tops 19 million residents, with four metropolitan areas home to more than one million residents — more than New York.

Florida has the **#1 infrastructure** in America and one of the top talent pipelines. And yes, Florida is still a tourism powerhouse, with 90 million visitors drawn to the ideal weather, natural beauty and exciting attractions every year.

Net result, when you combine business and lifestyle factors, Florida ranks **#1 as the best place to live, work and visit.** Ahead of California. Ahead of Texas. Ahead of New York.

#### AMERICA'S #1 INFRASTRUCTURE.

With 15 deepwater seaports, 19 commercial airports, nearly 3,000 miles of freight rail track, 12,000 miles of highway and even two spaceports, Florida has the unique ability to get your products and services ANYWHERE they need to go. Fast.

#### YOUR GATEWAY TO WORLD COMMERCE.

Surrounded mostly by water, Florida seems borderless — as open to the rest of the world as it is to neighboring states. In fact, Florida is the 2nd largest foreign trade zone in the U.S. and ranks 3rd in high-tech exports.

And one out of every five U.S. companies exporting products abroad is based in Florida.

#### GROW YOUR BUSINESS IN THE SUN.

Chief Executive Magazine ranked Florida the **#2 best** state for business. The Tax Foundation named Florida the **#1 tax climate in the Southeast**. Consider that Florida also has the country's 3rd lowest private sector unionization rate and is working to reduce burdensome regulations. It's clear that it just costs less to do business in Florida. A lot less.



#### MORE THAN THEME PARKS.

Florida's red-hot tourism industry brings in \$70+ billion each year. With no decline in sight. A fact that businesses love. But Florida is far from being a one-trick pony.

Florida ranks 3rd in the U.S. for the number of high-tech companies, with nearly **26,000 high-tech businesses** calling the state home. These companies employ **280,000 high-tech workers**, ranking Florida 5th in the nation. And in 2012, Florida exported more than \$16 billion in hightechnology products.

#### MOVE TO THE PERFECT CLIMATE FOR BUSINESS AND LIFESTYLE.

No matter what products you sell or what services you offer, Florida has a secure economy you can build your business on. Whether it's the educated and ambitious workforce, easy access to international markets or the impressive consumer base — business leaders worldwide are noticing great things about Florida. Like Florida's **0% personal income tax** and how moving to Florida is like giving yourself and every employee a raise without spending a dime.

#### "Working in Florida is like finding two hours a day,"

said one recent transplant. It's that amazing lifestyle paired with an ideal business climate — that makes Florida the perfect location to expand your business.

Florida is the only place you can start the day watching the sunrise over the Atlantic and wrap it up admiring the sunset over the Gulf — with plenty of time to do business in between.

"People work their whole lives to end up in Florida," said one out-of-state executive, "Why wait?"

There's never been a better time to take advantage of everything that Florida has to offer. Your business can further succeed in the Sunshine State. **Consider Florida. The perfect climate for business.** 

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## **Promotion & Branding (2010)**





know-how • innovation • productivity • major decision centre • connectivity

# BELGIUM: YOUR BUSINESS POWERHOUSE IN EUROPE

#### BE IN BELGIUM! FOR REASONS FROM A TO Z

If you dare to be ambitious, brave, creative, decisive, entrepreneurial, focused, genuine, happy, innovative, just, kaleidoscopic, leading, managerial, non-restrictive, open, productive, quality-driven, realistic, successful, to-the-point, universal, victorious, wise, XL, yielding, or zealous, then you'd better move your company to Belgium: the commercial and organisational powerhouse for Europe.

Belgium is always open for business and welcomes starters as well as established firms looking for expansion. With the commitment that you can always rely on tailor-made support from the great variety of investment experts at our federal and regional authorities.

For more information feel free to contact your Belgian Embassy or your Belgian Consulate.

#### FEDERAL PUBLIC SERVICE ECONOMY SERVICE FOR FOREIGN INVESTMENTS

Vooruitgangsstraat 50 Rue du Progrès B-1210 Brussels - Belgium Phone: ++ 32 - 2 - 277 78 08 Fax: ++ 32 - 2 - 277 53 06 www.investinbelgium.fgov.be invest.belgium@economie.fgov.be





So what about your next move?

BELGIUM:

Small COUNTRY

BIG



Promotion & Branding (2014)





# City of Windhoek

Vision: To enhance the quality of life of all our people



INVEST WINDHOEK



Windhoek, the city that works for investors, is one of the most competitive cities in Africa. The city is the centre of government and industries and the commercial hub for most of the main economic activities in the country.

It's Namibia's financial centre, and hosts head offices of all commercial banks and insurance companies including all foreign missions.

Its strategic location makes it the gateway to all regions in Namibia and beyond, which also offers access to the Southern Africa Development Community member countries. Windhoek is the home to the University of Namibia, University of Science and Technology, and International University of Management.

The city furthermore hosts many multi-national companies such as Coca Cola, Hilton Hotel, Walmart, BMW, Bidvest, Toyota, Volkswagen Ford, Mercedes, Barloworld, FedEx, DHL, EY, PriceWaterHouse, Toshiba, Samsung, etc.

#### Windhoek Demographics

- 3rd largest city in the world by area : 5,133.4 km<sup>2</sup>
- Population
- : 330 000 (NPC, 2011) : 4.3% (Namibia 2.6%)
- Population growth Households
- : 90 000 (NPC, 2011)
- Windhoek contributes 45% to national GDP
- CCTV Camera system in place in Central Business District
- Most populous city in the country
- Property rights protection
- Trainable and ample supply of labor
- Cleanest City in Africa
- Most youth in the country live in Windhoek

#### Windhoek Economic Sectors

- Agra-Meat Processing
- Conferencing
- Mining and Construction
- Wholesale & Retail
- Financial & Postal Services
- Manufacturing
- Professional Services
- Tourism and Entertainment
- Transportation

#### For all investment queries:

Manager: Economic Development City of Windhoek PO Box 59, Windhoek, Namibia Email: Zurilea,Steenkamp@windhoekcc.org.na



# In Summation

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# What are the key takeaways from this session?

- 1. Don't be like every other IPA. Know your strengths, and don't bold claims you can't back up.
- 2. Know the sectors in which you're truly competitive, and don't waste time chasing others. Remember – the industry doesn't judge you by the deals you failed to land. They judge you by the ones you landed and failed to support.
- 3. Have the data, all of it, and allow your prospects to access it confidentially.
- 4. Create your brand, and ensure all your advertising and marketing is consistent and unique.
- 5. Get out and meet your prospects!! There is no substitute for meeting the people you want to do business with face to face. Remember – companies don't make decisions – people make decisions. Make it personal for them!



Thank you!

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